

REQUEST FOR CUSTOMER FEEDBACK

Have you ever hired/contracted Rapid Control Systems (RCS) for work? Yes No

Were you satisfied with the quality of their work? Yes No

PLEASE COMMENT ON YOUR SATISFACTION.

Please describe the details of any special efforts made by RCS.

Would you refer RCS to a friend or colleague? Please tell us why? Yes No

Was working with RCS a pleasant experience? Yes No

PLEASE TELL US ABOUT YOUR GENERAL EXPERIENCE WORKING WITH RCS.

From the introduction to the final delivery...please tell us about your satisfaction with RCS.

Is there anything we can do to improve the experience of working with RCS? Please explain.

On a scale of 1 to 10 with 10 being the highest, how would you rate your experience with RCS?

1 2 3 4 5 6 7 8 9 10 (highest)

Please explain.

Thank you for helping us with this customer satisfaction survey. We are truly grateful for your time. Please send your reply to Johann Varga at jvarga@rapidcontrolsystems.com or call 715-423-6544 with any questions.

